



# SdPi

Internal Protection  
System

Safe and well being  
environments

To find out about the Internal Protection System or report any incident,  
you should contact:

**RR. Adoratrices - Casa Provincial - SdPi**  
c/ Agastia 106 - Madrid 28043  
proteccion@adoratrices.es

Or you can use the purpose-built physical mail boxes in our various centres.



## What is the Internal Protection System (IPS)?

A protective environment is a space in which all activities, relationships and infrastructures are directed at fostering the wellbeing of all persons involved, strengthening their rights and favouring the personal growth of all individuals.

**El IPS includes:**

- > The careful selection and continuous training of the teams.
- > The evaluation and update of a risks map.
- > The generation of an action procedure in the face of incidents concerning protection.
- > The implementation of both internal and external communications actions, all within a process of continuous improvement.

All persons who participate in the organisation commit to a Code of Conduct which states, among other things:

*"Respect all persons equally, independently of their origin, beliefs, religion, race, appearance, sexual orientation or belonging to a certain group."*

Point 1 of the Code of Conduct.



## The Adoratrices institution's commitment to the generation of protective environments.

*"Within its own organisation, Adoratrices wishes to generate behaviour that is coherent with the protection of women and to define itself as a safe organisation for them, for their young sons and daughters, and also for all persons associated with the institution (volunteers, professionals and collaborators).*

*For this reason, it does all it can to prevent, respond to and report any cases of violence or the suspicion thereof."*

(Statement approved by the Europe-Africa Provincial Government)



## System Resources

The Provincial Government names an IPS Protection Committee which is charged with the regular consultation and periodic supervision of the actions of the Esperanza – Adoratrices Projects and the Sicarat Project, as regards matters of prevention and safety and protection measures.

Said Committee is formed of the Provincial Delegate of Protection, the Directors of the projects involved and also a specialist IPS representative.

All employees and volunteers sign a Code of Conduct which binds them to their commitment to good behaviour and the generation of protective environments.



## Who can take action and how?

All persons involved in the project (beneficiaries, volunteers, employees) can report any type of incident to the Internal Protection System specialists.

If you are aware of or witness any situation in which the Code of Conduct is not being respected or if any person around you is suffering any type of abuse or malpractice, you can report it confidentially.

Each project has an IPS specialist and once you have submitted your report, said specialist will contact you to gather more information.